

# GeoPal

## Mobile Workforce Management Solutions for Connected Field Service

**GeoPal** gives you an edge over your competition, enabling you to win more business. Improve cash flow with real-time proof of delivery, allowing you to invoice immediately on job completion.

**GeoPal improves productivity by up to 20% and reduces admin costs by up to 50% by eliminating paper job sheets.**

GeoPal is a cloud service and mobile app to manage mobile workforces, reducing administration costs and increasing productivity, giving your business a competitive edge.

**GeoPal solves common problems and reduces the costs of managing field service technicians, helping to:**

### **IMPROVE PRODUCTIVITY BY UP TO 20% TO GET MORE DONE**

Paperless job dispatch with full workflow to mobile speeds job assignment & reporting, enabling well-informed staff to get more work done per day and improve first time fix rate.

### **REDUCE ADMINISTRATION TIME AND COSTS UP TO 50%**

GeoPal enables real-time communication between the office and your teams by eliminating up to 100% of paperwork. No more lost or delayed dockets and timesheets, and no time wasted on data re-entry from paper forms.

### **VERIFIED PROOF OF DELIVERY = ISSUE INVOICES INSTANTLY**

Proof of Delivery is verified with sign-on-glass, time-date & location stamps for invoicing on job completion. Confirmed instantly online, meaning invoices are issued immediately on job completion for shorter billing cycles.

### **IMPROVE VISIBILITY OF EMPLOYEES & ASSETS FOR BETTER CONTROL**

Increased visibility with GPS location monitoring of staff & assets provides instant status updates, and increases compliance for internal staff & sub-contractors. Using RFID or barcodes, track & manage assets & auto-trigger service jobs.

### **GET A COMPETITIVE EDGE WITH THE LATEST TECHNOLOGY**

Provide a better service, at lower cost, with the latest cloud and mobile solution from GeoPal, integrated with your CRM, HR or invoicing systems for an end-to-end solution.

## **A Flexible Solution for Field Service**

GeoPal is so flexible in deployment it can be used to manage just about any workflow requirement for your staff out in the field.

Mobile Forms



Map & Locate



Schedule & Dispatch



Time Tracker



Protect & Comply



Mobility API Services



*With GeoPal, reports are sent back from the field instantly, which allows us to issue invoices faster.*

*When we are pitching for new business, GeoPal is giving us an edge over our competition.*

**Paul McGoldrick, MD, Traffic Solutions**

## EXCELLENT SERVICE. COST-EFFECTIVE DELIVERY

Using GeoPal to improve scheduling efficiency and streamline work processes by eliminating paperwork allows you to reduce the cost of service delivery and service more customers each day.

GeoPal employs the latest developments in cloud and mobile applications to deliver paperless workforce management, health and safety compliance, and asset management in a low-cost solution for Field Service companies.

## GET A COMPETITIVE EDGE WITH THE LATEST TECHNOLOGY

Provide accurate proof of delivery by combining sign-on-glass capability with GPS location monitoring and time-date stamps on all activities recorded in the field.

Easily manage and update service record details for RFID or barcode tagged assets, and allow assets to automatically trigger service jobs for field technicians. Reduce fuel costs by monitoring routes driven with route replay, and by using GeoPal to conduct regular vehicle roadworthiness inspections. GeoPal eliminates time spent on data re-entry, delayed or lost paperwork ensuring you can invoice instantly on job completion & provide a professional, cost-effective & competitive service.

## WORK FASTER AND SMARTER FOR HAPPY CLIENTS

Flexible, paperless scheduling and a robust location monitoring service enable you to make informed job scheduling & dispatch decisions to save time and get more work done. GeoPal's customizable mobile forms can be configured to match any workflow, job sheet or service docket, with real-time reporting, faster invoicing for improved cash flow and excellent service provision for satisfied customers.



*The priority issue for our sector is winning more contracts to grow the business. We need flexible work management solutions. When tendering for contracts it is a distinct advantage to be able to mention GeoPal as our solution for managing our field based workforce.*

Anders Inglesten, Business Process & Development Manager, Morrison Mainline

## What is GeoPal?

GeoPal is an 'off-the-shelf', yet highly customizable, web and mobile application for creating mobile forms, capturing data in the field, and receiving accurate reports from the field in real time.

A GPS-enabled smartphone and the GeoPal mobile app are used for receiving and filling out mobile forms and capturing and updating information, such as: text, photos, GPS location, asset details, barcode or RFID scans, signatures.

All information captured on the phone is automatically sent to the GeoPal web management system. Managers use the web management system to locate employees and assets on a map, schedule jobs, configure mobile forms, manage assets, and review, process and analyze data collected in the field for reporting.

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